
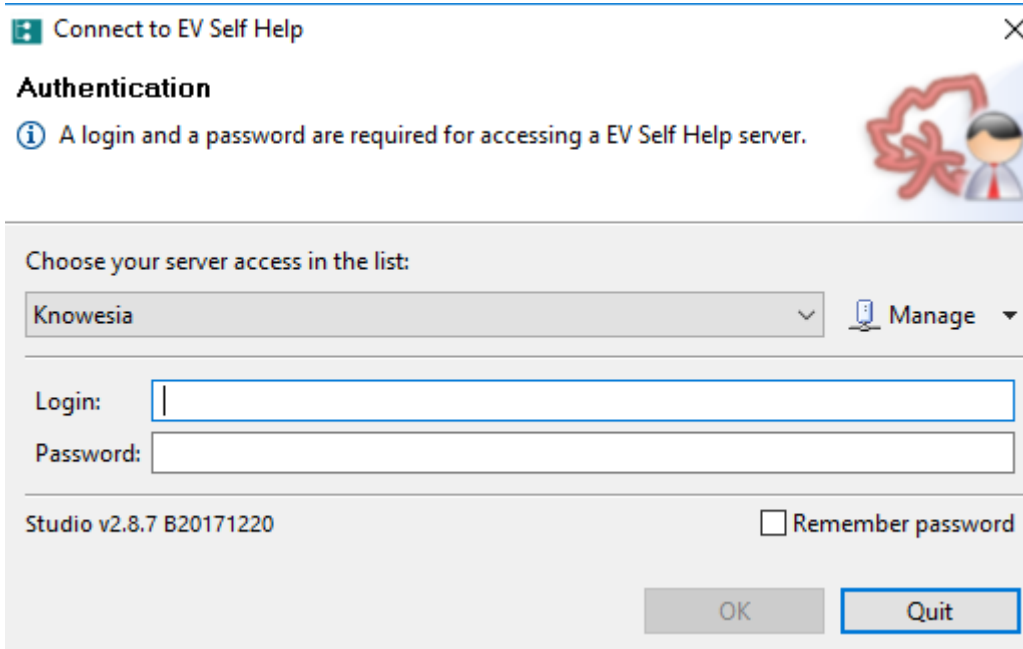


I. Connecting EV Self Help Studio

1. Launch EV Self Help Studio with its desktop icon: .

The authentication window displays:



Connect to EV Self Help

Authentication

i A login and a password are required for accessing a EV Self Help server.

Choose your server access in the list:

Knowesia

Login:

Password:

Studio v2.8.7 B20171220 Remember password

Note: If you use a proxy server, click on **Manage** and **Configure this server access**. To configure your proxy server, do not hesitate to contact us (support@knowesia.com).

2. Enter your login and password.
3. Click on the **OK** button.

ii. Working on EV Self Help Studio

To visualize your procedures created on EV Self Help Studio, connect to <http://<Your Domain>/custom/evsh> and enter your login and password (use the same login and password as for EV Self Help Studio).

iii. Giving access to your EV Self Help procedures

To allow other people to visualize your procedures, give them this link <http://<Your Domain>/custom/evsh> and a login and password (given by your EV Self Help administrator).

iv. Knowing more about EV Self Help

To visualize EV Self Help online documentation, connect to <http://www.knowesia.com/en/documentation>

EV Self Help Studio Requirements

- **System**
Windows 10, 8, 7
- **Processor**
Intel Pentium IV 2.4 Ghz or higher, 512K cache or higher (or AMD equivalent)
- **RAM Memory**
Windows 2000: 1 GB; Windows XP: 1.5 GB; Windows Vista and higher: 2 GB
- **Disk space**
512 MB for the application
- **Display**
1024x768 or higher, color 32 bits